

# Eugene Spinal Care

2201 Willamette Street, Suite C - Eugene, OR 97405 - 541-683-5678

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## FINANCIAL POLICY

Our primary responsibility is to help our patients experience good health and we wish to spend our time and energy toward that end. In the interest of good health care practice, we want to establish a policy to avoid misunderstandings. Therefore, we would like you to know about our financial policy.

- Payment is due at the time of your visit, unless satisfactory arrangements are made in advance.
- If you have insurance and you owe a percent or co-pay, this amount is due at the time of service.
- All nutritional supplements, pillows, orthopedic supplies, heel lifts, durable medical equipment, etc. must be paid for at the time you pick them up. These items are non-returnable.
- We accept cash, checks, money orders, VISA, MasterCard, American Express, Flex Spending and Health Savings cards.
- CASH DISCOUNTS: a \$5.00 discount is given to established patients who pay at the time of service for a regular adjustment appointment. This discount is given if no billing is required and we do not have to wait for payment. All other services and supplies are at regular rate.
- MEDICAL INSURANCE: We will bill your insurance carrier for you. You will be responsible for any portion of your bill not reimbursed by your insurance company. We will **NOT** bill **PROVIDENCE, BLUE CROSS BLUE SHIELD or MODA**. For these carriers we will provide a statement for you to submit to your insurance company for direct reimbursement.
- PERSONAL INJURY OR AUTO INSURANCE: We will bill your motor vehicle insurance for you. You must have a Personal Injury Claim Number which is issued after you have filled out a Personal Injury Protection Claim with your insurance company. Regardless of who the responsible party is, a claim must be established with your insurance company. Please contact your agent or claims department and report the accident and ask that the necessary forms be sent so that a claim may be established. You are personally responsible for your account, but would not be required to pay as services are rendered. If your insurance has not paid after 60 days from the first billing, you are expected to personally pay your balance at that time.
- WORKER'S COMPENSATION: Eugene Spinal Care **DOES NOT** accept ANY worker's compensation cases.
- MEDICARE: Eugene Spinal Care is **NOT** a participating provider for Medicare. You will need to pay for services at the time of your visit. There is a Medicare allowable rate for adjustments only, all other services and supplies are regular rate. We will bill Medicare for you and you will be directly reimbursed by them. Medicare only covers a portion of adjustments.

I have read and understand the policies described above. I understand that I am responsible for all supplies and services provided by Eugene Spinal Care. I agree to pay for my charges as described above. In any event, I understand that I am responsible for all costs of collections, which may be 50% of the balance due and attorney fees, in addition to my outstanding balance due if I fail to fulfill my financial responsibilities. If you have any questions or uncertainty regarding the meaning of these terms, the staff will be glad to discuss them with you.

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Patient Name

Patient Signature

Date